

Network Turret Camera

Quick Start Guide

UD04301N-A

Quick Start Guide

About this Manual

This Manual is applicable to 13xx Network Turret Camera.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website

Please use this user manual under the guidance of professionals.

Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European

standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



F

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier

upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:

www.recyclethis.info



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol,

which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: <u>www.recyclethis.info</u>

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into "Warnings" and "Cautions"

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

A	Δ
Warnings Follow these safeguards to prevent serious injury or death.	Cautions Follow these precautions to prevent potential injury or material damage.



Warnings

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 12 VDC according

to the IEC60950-1 standard. Please refer to technical specifications for detailed information.

- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket. When the product is mounted on wall or ceiling, the device shall be firmly fixed.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.



Cautions

- Make sure the power supply voltage is correct before using the camera.
- Do not drop the camera or subject it to physical shock.
- Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period, please replace the lens cap to protect the sensor from dirt.
- Do not aim the camera at the sun or extra bright places. Blooming or smearing may occur otherwise (which is not a malfunction), and affect the endurance of sensor at the same time.
- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.

- Do not place the camera in extremely hot, cold (the operating temperature shall be -10°C to 40°C), dusty or damp locations, and do not expose it to high electromagnetic radiation.
- To avoid heat accumulation, good ventilation is required for operating environment.
- Keep the camera away from liquid while in use.
- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.
- Regular part replacement: a few parts (e.g. electrolytic capacitor) of the equipment shall be replaced regularly according to their average enduring time. The average time varies because of differences between operating environment and using history, so regular checking is recommended for all the users. Please contact with your dealer for more details.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

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1 Appearance Description

This series of cameras have four appearances shown as the figures below.

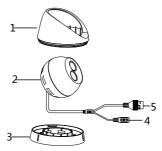


Figure 1-1 Type I Turret Camera Overview

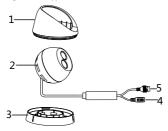


Figure 1-2 Type II Turret Camera (PoE) Overview

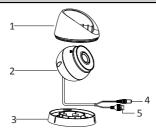


Figure 1-3 Type III/IV Turret Camera Overview

Note:

Type III and type IV cameras share the same appearance, with the difference in dimension.

Table 1-1 Type Description			
	No.	Description	
	1	Enclosure	
	2	Camera Body	
	3	Mounting Base	
	4	Power Cord	
	5	Network Cable	

Table	1-1	Type	Description	
Iavie	T-T	Type	Description	

Note:

For cameras support power over Ethernet (PoE), the power is passed along with data on Ethernet cabling. And a switch supports PoE function is required.

2 Installation

Before you start:

- Make sure the device in the package is in good condition and all the assembly parts are included.
- The standard power supply is 12 V DC, make sure your power supply matches with your camera.
- Make sure all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Make sure that the wall is strong enough to withstand four times the weight of the camera and the bracket.
- Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

Note:

Four types of the camera share the same installation method, we take type III/IV turret camera as the example to illustrate the installation.

2.1 Ceiling Mounting

Before you start:

Both wall mounting and ceiling mounting are suitable for the turret camera. Ceiling mounting will be taken as an example in this section.

And you can take steps of ceiling mounting as a reference for wall mounting.

Steps:

- 1. Paste the drill template (supplied) to the desired mounting position on the ceiling.
- Drill the screw holes and the cable hole in the ceiling according to the drill template.

Note:

Drill the cable hole, when adopting ceiling outlet to route the cable.

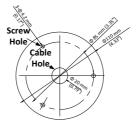
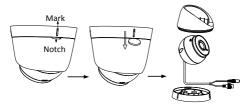


Figure 2-1 The Drill Template

- 3. Disassemble the camera.
 - 1). Rotate the camera to align the notch to one of the marks.
 - 2). Insert a coin or another similar tool to the notch.
 - Press down the coin or another similar tool to pry the mounting base so as to separate the mounting base from the camera.



4. Fix the mounting base to the ceiling with supplied screws.

Notes:

- In the supplied screw package, both self-tapping screws, and expansion bolts are contained.
- If the ceiling is cement, expansion bolts are required to fix the camera. If the ceiling is wooden, self-tapping screws are required.

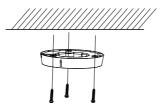


Figure 2-2 Fix the Mounting Base

- 5. Route the cables through the cable hole or the side opening.
- 6. Install the camera body back to the mounting base.

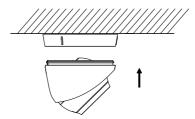


Figure 2-3 Install the Camera Body

- 7. Connect the power cord and network cable.
- Power on the camera, and set the network configuration (for details, refer to 3 Setting the Network Camera over the LAN and 4 Accessing via Web Browser) to check whether the image is gotten from the optimum angle. If not, adjust the surveillance angle.

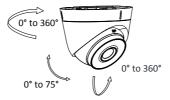


Figure 2-4 Adjust Surveillance Angle

1). Hold the camera body and rotate the enclosure to adjust the pan angle [0° to 360°].

- Move the camera body up and down to adjust the tilt angle [0° to 75°].
- 3). Rotate the camera body to adjust the rotation angle [0° to 360°].

2.2 Mounting with Junction Box

Before you start:

- You need to purchase a junction box separately if you adopt the mounting with a junction box.
- Both wall mounting and ceiling mounting are suitable for the turret camera. Wall mounting will be taken as an example in this section. And you can take steps of wall mounting as a reference for the ceiling mounting.

Steps:

- 1. Paste the drill template (supplied) to the desired mounting position on the wall.
- Drill the screw holes and the cable hole in the wall according to the drill template.

Note:

Drill the cable hole, if adopting ceiling outlet to route the cable.

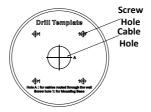


Figure 2-5 Drill Template

Take apart the junction box, and fix the camera's mounting base with three MP4 screws on the junction box's cover.

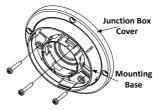


Figure 2-6 Fix screws on the junction box's Cover

4. Secure the junction box's body on the wall with four $\mathsf{PA4}\times\mathsf{25}$ screws.

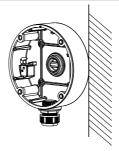


Figure 2-7 Secure the Junction Box's Body on the Ceiling/Wall

- Combine the junction box's cover with its body with supplied screws.
- 6. Repeat steps 5 to 8 of 2.1 Ceiling Mounting to complete the installation.

2.3 Mounting with Inclined Base

Before you start:

- You need to purchase an inclined base separately if you adopt the mounting with an inclined base.
- Both wall mounting and ceiling mounting are suitable for the turret camera. Wall mounting will be taken as an example in this section. And you can take steps of wall mounting as a reference for the ceiling mounting.

Steps:

1. Paste the drill template to the wall.

Drill screw holes and the cable hole (optional) on the wall according to the supplied drill template.

Note:

Drill the cable hole, if adopting ceiling outlet to route the cable

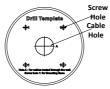


Figure 2-8 Drill Template

- 3. Disassemble the inclined base by the screw driver.
- Install the turret camera's mounting base on the inclined base cover with three PM4 screws.

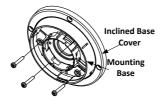


Figure 2-9 Fix Camera's Mounting Base

5. Install the inclined base's body on the ceiling/wall with four PA4×25 screws.

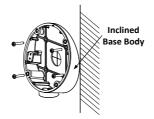


Figure 2-10 Fix the Inclined Base's boy on Ceiling/Wall

- 6. Combine inclined base's cover with its body with supplied screws.
- Repeat steps 5 to 8 of 2.1 *Ceiling Mounting* to complete the installation.

2.4 Wall Mounting

Note:

You need to purchase a wall mounting bracket separately.

Steps:

- Drill four screw holes in the wall according to the holes of the bracket.
- Install the bracket to the wall by aligning the four screw holes of the bracket with expansion screws on the wall.
- 3. Secure the bracket with four hex nuts and washers.



Figure 2-11 Install the Wall Mounting Bracket

 Install the mounting base of the turret camera to the wall mounting bracket and secure them with supplied screws.



Figure 2-12 Install the Mounting Base on the Wall Mounting Bracket

 Repeat steps 5 to 8 of 2.1 *Ceiling Mounting* to complete the installation.

3 Setting the Network Camera over the LAN

Note:

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection.

If the product does not work properly, contact your dealer or the nearest service center for help.

3.1 Wiring

Connect the camera to network according to the following figures.

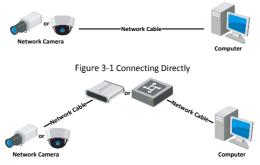


Figure 3-2 Connecting via a Switch or a Router

3.2 Activating the Camera

You are required to activate the camera first by setting a strong password for it before you can use the camera.

Activation via Web Browser, Activation via SADP, and Activation via Client Software are all supported. We will take activation via SADP software and Activation via Web Browser as examples to introduce the camera activation.

Note:

Refer to the User Manual of Network Camera for Activation via Client Software.

3.2.1 Activation via Web Browser

Steps:

- 1. Power on the camera. Connect the camera to your computer or the switch/router which your computer connects to.
- Input the IP address into the address bar of the web browser, and press Enter to enter the activation interface.

Notes:

- The default IP address of the camera is 192.168.1.64.
- The computer and the camera should belong to the same subnet.
- For the camera enables the DHCP by default, you need to use the SADP software to search the IP address.

Net	work Turre	et Camera • Qui	CK St	art Guide
100			-	
E 3	Activation			UserName
				assword
and have	User Name	admin		
	Password		Strong	Logn
A. LAN		Valid gassword range (8-16), You can use a combination of numbers, lowencase, uppercase and special character for your password with at least two kinds of them contained.		Contra In the Inter
	Confirm			Contraction of the second second
			OK]

Figure 3-3 Activation Interface(Web)

- Create a password and input the password into the password field.
 - STRONG PASSWORD RECOMMENDED- We highly
 recommend you create a strong password of your own
 choosing (using a minimum of 8 characters, including
 upper case letters, lower case letters, numbers, and
 special characters) in order to increase the security of
 your product. And we recommend you reset your
 password regularly, especially in the high security
 system, resetting the password monthly or weekly can
 better protect your product.
- 4. Confirm the password.
- 5. Click **OK** to save the password and enter the live view interface.

3.2.2 Activation via SADP Software

SADP software is used for detecting the online device, activating the camera, and resetting the password.

Get the SADP software from the supplied disk or the official website, and install the SADP according to the prompts. Follow the steps to activate the camera, please refer to the User Manual of Network Camera for other two activation methods.

Steps:

- 1. Run the SADP software to search the online devices.
- 2. Check the device status from the device list, and select the inactive device.

SADP								0_0
In ortho	e at antine designe 9						Fegert Relation	Activate the Device
1.0	• 1 Dame Spor	Ines	1 Put allows	(Net	I labor bries Pel famo	1000	Ret 3 Della local No.	
-001	10-10000-1	Active	1116620	8005	10.2 (Sale (1996), 10.244-254	40	11-12012-0121096-01	
942	11-1-0-001-A	2010	38.066.23	8000	0.1000-008. 10164/14	10	Ph. Solution, and Colombia.	4
- 101	10.02029-00	Active	30364207	8000	Withdrich, Makaza	102	14-12039-007002710	
		Arter	35364378	8000	CONTRACTOR DIRACH		The same processing	The device is not activated.
1 819	11-1203-0104	Adve	35.566.227	8000	11.18.00 (10) J.26.02M	104	in our concernent	The General information
079	presidente contra l'est	Adhe	31258-222	8000	Photosis (00) . 2124429	- 82	Status Constants	(
/	007 (05-202	2025PWG	14	Inactive		192.168.1.64	
101	-	* Se	lect in	activ	ve device.	. 11	1. (1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	The last multipy the network palameters after the device activation.
								411 11
					Inpu	ıt a	nd confirm	New Terrenerd
					pass			Cortro Record Annual
					pass			The second se
					pub			II Endle Carding Miles
					puss			Earthe Caroling Wear

Figure 3-4 SADP Interface

Note:

The SADP software supports activating the camera in batch. Refer to the user manual of SADP software for details.

Create and input the new password in the password field, and confirm the password.



STRONG PASSWORD RECOMMENDED- We highly

recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

Note:

You can enable the Guarding Vision service for the device during activation. Refer to Chapter 5.1 for detailed information.

4. Click Activate to start activation.

You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and try again.

3.3 Modifying the IP Address

Purpose:

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC.

Use the SADP software or client software to search and change the IP address of the device. We take modifying the IP Address via SADP software as an example to introduce the IP address modification.

For IP address modification via client software, refer to the user manual of client software.

Steps:

- 1. Run the SADP software.
- 2. Select an activate device.
- Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking the checkbox of Enable DHCP.

Modify Network Parameters				
□ Enable DHCP ✓ Enable Guardin	g Vision			
Device Serial No.:	D5-2021323-020141115AAN/RE75			
IP Address:	10.16.6.89			
Port	8000			
Subnet Mask:	255.255.255.0			
Gateway:	10.16.6.254			
IPv6 Address:	=			
IPv6 Gateway:	=			
IPv6 Prefix Length:	0			
HTTP Port:	80			
Security Verification				
	Modify			
	Forgot Password			

Figure 3-5 Modify the IP Address

Note:

You can enable the Guarding Vision service for the device during activation. Refer to Chapter 5.1 for detailed information.

 Input the admin password and click Modify to activate your IP address modification.

The batch IP address modification is supported by the SADP. Please refer to the User Manual of SADP for details.

4 Accessing via Web Browser

System Requirement:

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher

Web Browser: Internet Explorer 8.0 and above version, Apple Safari 5.0.2 and above version, Mozilla Firefox 5.0 and above version and Google Chrome 18 and above version

Steps:

- 1. Open the web browser.
- In the browser address bar, input the IP address of the network camera, and press the Enter key to enter the login interface.

Note:

- The default IP address is 192.168.1.64. You are recommended to change the IP address to the same subnet with your computer.
- 3. Input the user name and password.

The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.

Note:

The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

4. Click Login.



Figure 4-1 Login Interface

 Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plug-in.

Note:

You may have to close the web browser to finish the installation of the plug-in.



Figure 4-2 Download Plug-in

6. Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login.

Note:

For detailed instructions of further configuration, please refer to the user manual of network camera.

5 Operating via Guarding Vision App

Purpose:

Guarding Vision is an application for mobile devices. With the App, you can view live image of the camera, receive alarm notification and so on.

Note:

Guarding Vision service is not supported by certain camera models.

5.1 Enable Guarding Vision Service on Camera

Purpose:

Guarding Vision service should be enabled on your camera before using the service.

You can enable the service through SADP software or web browser.

5.1.1 Enable Guarding Vision Service via SADP Software

Steps:

- 1. Check the checkbox of Enable Guarding Vision on:
 - 1). "Activate the Device" page during camera activation, refer to Chapter 3.2.2.
 - Or "Modify Network Parameters" page during modifying IP address, refer to Chapter 3.3.
- 2. Create a verification code or change the verification code.

Tips	×
To enable Guarding Vision service, you need to create a verification code or edit the verification code.	
Verification Code	
6 to 12 letters or numbers,case sensitive.Nu are recommended to use a combination of no less than 8 letters or numbers.	
Confirm Verification Code	
The Guarding Vision service will require internet access. Please read the <u>Service</u> [*] and <u>"Privacy Policy</u> " before enabling the service.	
Confirm Cance	:

Figure 5-1 Verification Code Setting (SADP)

Note:

The verification code is required when you add the camera to Guarding Vision app.

- 3. Click and read "Terms of Service" and "Privacy Policy".
- 4. Confirm the settings.

5.1.2 Enable Guarding Vision Service via Web Browser

Before you start:

You need to activate the camera before enabling the service. Refer to Chapter 3.2.

Steps:

- 1. Access the camera through web browser. Refer to Chapter 4.
- Enter platform access configuration interface: Configuration > Network > Advanced Settings > Platform Access

Enable			
Platform Access Mode	Guarding Vision	~]
Server IP	dev.guardingvision.com		Custom
Register Status	Offline	~	
Verification Code	•••••	×~*	
6 to 12 letters (a to z, A to	Z) or numbers (0 to 9), case	sensiti	ve. You are recommended to use
Save 3			

Figure 5-2 Platform Access Configuration (Web)

- 3. Select Platform Access Mode as Guarding Vision.
- 4. Check the checkbox of Enable.
- Click and read "Terms of Service" and "Privacy Policy" in pop-up window.
- 6. Create a verification code or change the verification code for the camera.

Note:

The verification code is required when you add the camera to Guarding Vision app.

7. Save the settings.

5.2 Guarding Vision Setup

Steps:

- Download and install the Guarding Vision app by searching "Guarding Vision" in App Store or Google Play™.
- 2. Launch the app and register for a Guarding Vision user account.
- 3. Log in Guarding Vision app after registration.

5.3 Adding Camera to Guarding Vision

Before you start:

You need to enable the Guarding Vision service on camera before adding it to your Guarding Vision account. Refer to Chapter 5.1.

Steps:

 Use a network cable to connect the camera with a router if the camera does not support Wi-Fi.



Figure 5-3 Connect a Router

Note:

After the camera connects to the network, please wait one minute before any operation on the camera using Guarding Vision app.

2. In the Guarding Vision app, tap "+" on the upper-right corner and then scan the QR code of the camera to add the camera.

You can find the QR code on the camera or on the cover of the Quick Start Guide of the camera in the package.



Figure 5-4 Scan QR Code

Note:

If the QR code is missing or too blur to be recognized, you can also add the camera by tapping the discontant inputting the camera's serial number.

3. Input the verification code of your camera.

Note:

- The required verification code is the code you create or change when you enabling Guarding Vision service on camera.
- If you forget the verification code, you can check the current verification code on Platform Access configuration page via web browser.
- Follow the prompts to set the network connection and add the camera to your Guarding Vision account.

Note:

For detailed information, refer to the user manual of the Guarding Vision app.

5.4 Initializing the Memory Card

Steps:

Check the memory card status by tapping on the Storage Status in the Device Settings interface.

If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal. You can then start recording any event triggered video in the camera such as motion detection.

